

**From:** [PSC Consumer Inquiry](#)  
**To:** [PSC Public Comment](#)  
**Subject:** FW: KY PSC Utility Inquiry  
**Date:** Thursday, October 3, 2024 10:58:33 AM

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[REDACTED]

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**From:** KY Public Service Commission <pscfilings@ky.gov>  
**Sent:** Thursday, October 3, 2024 10:55 AM  
**To:** PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>  
**Subject:** KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted on Thursday, October 3, 2024 at 10:54 AM

-----  
Name: kristy ketton  
Address: [REDACTED]  
City: grassy  
State: ky  
Zip Code: 41352  
Phone number where you can be reached: [REDACTED]  
Home phone: [REDACTED]  
Utility Name: morgan county water district  
State the nature of your concern: increase in bill has caused us to be unable to pay or bills and survive. i dont see how you all can increase the bill this much we live in a poor community and what happened to all the money andy gave to the water company. you need to put the prices back to what they was.  
Have you contacted the utility about the problem: Yes  
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**From:** [PSC Consumer Inquiry](#)  
**To:** [PSC Public Comment](#)  
**Subject:** FW: KY PSC Utility Inquiry  
**Date:** Thursday, October 3, 2024 11:00:53 AM

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[REDACTED]

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**From:** KY Public Service Commission <pscfilings@ky.gov>  
**Sent:** Thursday, October 3, 2024 10:58 AM  
**To:** PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>  
**Subject:** KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted on Thursday, October 3, 2024 at 10:57 AM

-----  
Name: elizabeth flannery  
Address: [REDACTED]  
City: West Liberty  
State: Kentucky  
Zip Code: 41472-9727  
Phone number where you can be reached: [REDACTED]  
Home phone: [REDACTED]  
Utility Name: morgan county water district  
State the nature of your concern: increase in bill has caused us to be unable to pay or bills and survive. i dont see how you all can increase the bill this much we live in a poor community and what happened to all the money andy gave to the water company. you need to put the prices back to what they was. think you need to redo the prices and make them lower before people start contacting upper up people. mine is usually 60.00 and its now over 300.00  
Have you contacted the utility about the problem: Yes

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**From:** [PSC Consumer Inquiry](#)  
**To:** [PSC Public Comment](#)  
**Subject:** FW: KY PSC Utility Inquiry  
**Date:** Thursday, October 3, 2024 11:02:26 AM

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[REDACTED]

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**From:** KY Public Service Commission <pscfilings@ky.gov>  
**Sent:** Thursday, October 3, 2024 11:00 AM  
**To:** PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>  
**Subject:** KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted on Thursday, October 3, 2024 at 10:59 AM

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Name: sherrie johnson  
Address: [REDACTED]  
City: West Liberty  
State: Kentucky  
Zip Code: 41472-9727  
Phone number where you can be reached: [REDACTED]  
Home phone: [REDACTED]  
Utility Name: morgan county water district  
State the nature of your concern: increase in bill has caused us to be unable to pay or bills and survive. i dont see how you all can increase the bill this much we live in a poor community and what happened to all the money andy gave to the water company. you need to put the prices back to what they was. think you need to redo the prices and make them lower before people start contacting upper up people. mine is usually 40 is and is now 115 and higher when your on a fixed income you cant manage to survive and live its pay the amount or starve.  
Have you contacted the utility about the problem: Yes

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**From:** [PSC Consumer Inquiry](#)  
**To:** [PSC Public Comment](#)  
**Subject:** FW: KY PSC Utility Inquiry  
**Date:** Thursday, October 3, 2024 11:04:46 AM

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[REDACTED]

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**From:** KY Public Service Commission <pscfilings@ky.gov>  
**Sent:** Thursday, October 3, 2024 11:02 AM  
**To:** PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>  
**Subject:** KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted on Thursday, October 3, 2024 at 11:02 AM

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Name: kimberly hall  
Address: [REDACTED]  
City: West Liberty  
State: Kentucky  
Zip Code: 41472-9727  
Phone number where you can be reached: [REDACTED]  
Home phone: [REDACTED]  
Utility Name: morgan county water district  
State the nature of your concern: this is a form of inflection increase in bill has caused us to be unable to pay or bills and survive. i dont see how you all can increase the bill this much we live in a poor community and what happened to all the money andy gave to the water company. you need to put the prices back to what they was. think you need to redo the prices and make them lower before people start contacting upper up people. your on a fixed income you cant manage to survive and live its pay the amount or starve.  
Have you contacted the utility about the problem: Yes

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**From:** [PSC Consumer Inquiry](#)  
**To:** [PSC Public Comment](#)  
**Subject:** FW: KY PSC Utility Inquiry  
**Date:** Thursday, October 3, 2024 11:08:12 AM

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[REDACTED]

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**From:** KY Public Service Commission <pscfilings@ky.gov>  
**Sent:** Thursday, October 3, 2024 11:06 AM  
**To:** PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>  
**Subject:** KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted on Thursday, October 3, 2024 at 11:05 AM

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Name: sara hunley  
Address: [REDACTED]  
City: West Liberty  
State: Kentucky  
Zip Code: 41472-9727  
Phone number where you can be reached: [REDACTED]  
Home phone: [REDACTED]  
Utility Name: morgan county water district  
State the nature of your concern: if they would actually read the meters peoples water wouldnt be that high i bet the ones who work there or are on the board is not paying these prices. this is so wrong and is theft. as a community we will go to congress or washington dc with this. if prices dont decrease i went from 30 to 40 to 150 or more a month and i know i have not changed my water using habits to deserve that. i have kids and its a struggle we will go hungry with the utility prices its a poor community not a big city  
Have you contacted the utility about the problem: Yes

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**From:** [PSC Consumer Inquiry](#)  
**To:** [PSC Public Comment](#)  
**Subject:** FW: KY PSC Utility Inquiry  
**Date:** Thursday, October 3, 2024 11:15:27 AM

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[REDACTED]

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**From:** KY Public Service Commission <pscfilings@ky.gov>  
**Sent:** Thursday, October 3, 2024 11:13 AM  
**To:** PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>  
**Subject:** KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted on Thursday, October 3, 2024 at 11:12 AM

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Name: nicole henderson  
Address: [REDACTED]  
City: West Liberty  
State: Kentucky  
Zip Code: 41472-9727  
Phone number where you can be reached: [REDACTED]  
Home phone: [REDACTED]  
Utility Name: morgan county water district  
State the nature of your concern: the price is more than 23%increase. if they would actually read the meters peoples water wouldnt be that high i bet the ones who work there or are on the board is not paying these prices. this is so wrong and is theft. as a community we will go to congress or washington dc with this. if prices dont decrease i went from 30 to 40 to 150 or more a month and i know i have not changed my water using habits to deserve that. i have kids and its a struggle we will go hungry with the utility prices its a poor community not a big city we should not be paying for the former managements embezzlement of money from the county the debt that was over due should be charged to the debt owers not the community as a whole having to pay for there debt. we struggle as it is and dont get assits or help.  
Have you contacted the utility about the problem: Yes

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**From:** [PSC Public Comment](#)  
**To:** [REDACTED]  
**Subject:** RE: Rate increases  
**Date:** Monday, October 7, 2024 11:54:00 AM

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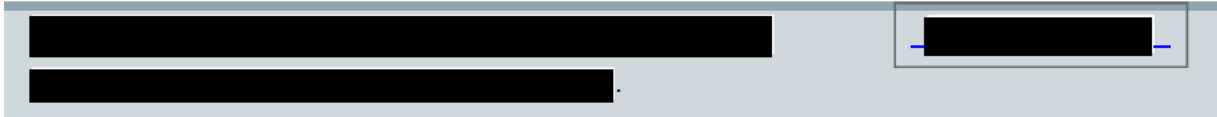
Case No. 2024-00010

Thank you for your comments on the application of Morgan County Water District. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2024-00010, in any further correspondence. The documents in this case are available at [View Case Filings for: 2024-00010 \(ky.gov\)](#).

Thank you for your interest in this matter.

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**From:** Clarissa Sherman [REDACTED]  
**Sent:** Thursday, October 3, 2024 11:30 AM  
**To:** PSC Public Comment <PSC.Comment@ky.gov>  
**Subject:** Re: Rate increases



Case number 2024-00010 utility name Morgan county water district  
Sent from my iPhone

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

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**From:** Clarissa Sherman <[clarissa.sherman@hotmail.com](mailto:clarissa.sherman@hotmail.com)>  
**Sent:** Monday, September 30, 2024 7:03 PM  
**To:** PSC Public Comment <[PSC.Comment@ky.gov](mailto:PSC.Comment@ky.gov)>  
**Subject:** Rate increases

This rate increase is unfair and unjust just because the where stealing money and got caught we are suffering the backlash from it my bill alone went from 60 dollars to 130 dollars how is that even right or fair no one can afford that and there are only 2 people in my house hold and we haven't increased amount of water used no one can afford this raise in this economy now  
Sent from my iPhone



\*Morgan County Water District  
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West Liberty, KY 41472

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\*Mark Frost  
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